



SQLCare, Inc.

Initial Assessment

	SQL Configuration / Security	Backup Process	
	Database Configuration	Database Maintenance	

Strategizing

	Backup Strategy	Setup (customizable) Monitoring Process	
	Database Maintenance Plan	Jobs and DTS Packages	

Consulting / Support

	Remote DBA Consulting	Onsite DBA Consulting	
	24/7 SQL Support		

Monitoring Process 24/7

	Database Status / Errors	Tables without indexes alert	
	Database Fragmentation	Index corruption	
	Data Corruption	Disk Space Alert if below 2GB	
	Database Space utilization	Queries running over 3 minutes	
	Backup Alerts	Queries running over 90 minutes	
	Backup process verification	Blocking over (1/2 second)	
	Transaction Log Status	Blocking over 3 minutes	
	Server connectivity	Memory	
	Error Log file	Disk IO	
	Job Failed	Disk Queuing	
	Security Violation	CPU Utilization	
	Jobs running over 2 hours (new)	Script all Databases to file weekly	
	Dead locks (new)	Script all Logins with encrypted password weekly	

Weekly Statistical information (new)

	Performance Statistics (IO * Disk Queue * CPU * Memory) (new)	
	Performance Statistics (SQL Cache * # of Users * Dead Locks) (new)	
	Job(s) failed and the number of time failed (new)	
	Top 10 longest running jobs (new)	
	Top 10 worst performing queries or Stored Procedures (new)	
	Top 10 longest running queries (new)	
	Top 10 queries that are causing blocking (new)	
	Database and Log file size history (new)	

Weekly reports

Other Services (Setup charges apply)

	Server Report	Log Shipping
	Database Status Report	Replication / Mirroring / Snapshot
	Job Status Report	DTS Packages